

Keller Remote Access Web Portal

To use Helen Keller's Remote Web Access, your computer must be running Internet Explorer and Remote Desktop Protocol 6.1 or higher. This product is included with the following operating systems:

- Windows Server 2008
- Windows 7
- Windows Vista® with Service Pack 1 or higher
- Windows XP with Service Pack 3

Windows XP Service Pack 2 computers can download RDP 6.1 at Microsoft's webpage without upgrading to Service Pack 3. <http://support.microsoft.com/kb/952155>

Users can update their computer to the latest service patch by going to <http://windowsupdate.microsoft.com>

To see what version of operating system you are running click on your start button and type **WINVER** in your Run box and hit Enter.



The Keller Web Terminal server is available by going to <http://remote.helenkeller.com> and clicking on the WEB PORTAL icon.