



New Caregiver Guidelines

Effective July 13, 2020

Our first priority at Helen Keller Hospital is always the health and safety of our patients, your families and our staff. We understand that the current environment has created unexpected challenges for you and for us. Thank you for your patience and cooperation as we seek to deliver safe, quality care to you and your loved ones. In order to do so, there are guidelines for your caregiver.

- * *All caregivers must be 16 years of age and older, unless approved in advance by hospital administration.*
- * *All caregivers must enter at the Main Entrance, are screened upon entry for symptoms and will receive an armband.*
- * *Caregivers must wear armband at all times.*
- * *Anyone exhibiting symptoms of illness will not be allowed in our facility.*
- * *All caregivers must wear a mask or appropriate face covering, must observe social distancing and must sanitize their hands frequently.*

Changes in Policy

- * *One caregiver will be allowed per patient and must remain with patient for the duration of stay. If you choose to leave, you will not be allowed re-entry.*
- * *Please bring appropriate clothing/toiletries etc. upon arrival.*
- * *Caregivers will not be allowed to swap out.*

Admitted Overnight Patients (including surgical, pediatric, and OB patients)

May have one (1) person that must remain in the room at all times unless visiting the cafeteria for a meal.

- Caregivers with armbands may purchase food in the cafeteria

Emergency Department May have one (1) person that must remain in the room at all times.

End-of-life care

One to two persons are allowed to support the patient during end-of-life care. If supporting a COVID-19 patient, thorough education on risk and Personal Protective Equipment is required.

COVID-19 positive or persons under investigation - no visitors allowed

Waiting Rooms

- Waiting rooms are closed during this time.