

VISITATION GUIDELINES & POLICY

Updated October 2, 2020

Our first priority at Helen Keller Hospital is to *be safe, be caring and be kind*. With that in mind we have updated our caregiver guidelines for family members and support persons. Thank you for your cooperation as we work to keep your patient, your family members and our staff safe.

To enter our facilities you must:

Be 16 years of age and older.

Check in and out at facility entrances.

Be screened upon entry for symptoms of illness. Anyone exhibiting symptoms may not enter.

Wear a mask/face covering, observe social distancing and sanitize hands frequently.

To keep you informed

Upon admission, a point of contact and communication plan will be set with a family member or support person age 16 and over.

Non COVID-19 patients will be allowed one caregiver at a time who may swap one (1) time per day between 7am and 7pm at the main entrance. Doors will lock at 7pm.

- The caregiver will receive one (1) badge for the duration of the patient stay and must have this to enter the patient's room.
- Caregivers will be required to pass their badge to their replacement at the main entrance.
- If a Caregiver leaves the building make sure to leave your card at the main entrance greeter station.
- One to 2 persons are allowed during end-of-life care.
- It is important to stay in the room except for basic personal needs (ex: food/restroom).
- Please leave personal items in vehicle.
- Room size limits the use of additional chairs.

COVID-19 positive patients (including patients who are under investigation for COVID-19), visitation is restricted to end-of-life care or special circumstances. Special circumstances may include patients with disabilities or where having a family member present would benefit the patient's clinical care. If supporting a COVID-19 patient, compliance with personal protective equipment is required.

ICU Guidelines

No one is allowed in the unit between the hours of **6:00—8:00 a.m. and 6:00—8:00 p.m.** Previous caregiver guidelines apply.

Pediatric Patients

If you are supporting a patient in the Pediatrics Unit, please observe the following guidelines:

- Two (2) parents/caregivers are able to support the child with only one (1) person at the bedside.
- Pediatric patients having surgery may have (1) parent/caregiver at a time at the bedside.

Labor & Delivery

One (1) support person is allowed per patient. Previous caregiver guidelines apply.