

Caregiver Guidelines Update

Effective August 24, 2021

Our first priority at Helen Keller Hospital is always the health and safety of our patients, your families and our staff. Thank you for your patience and cooperation as we seek to deliver safe, quality care to you and your loved ones. In order to do so, there are guidelines for your caregiver.

- ❖ **All caregivers must be 16 years of age and older, unless approved in advance by hospital administration**
- ❖ **All caregivers must enter at the Main Entrance between 7am and 7pm, are screened upon entry for symptoms and will receive a caregiver badge**
- ❖ **Caregivers must wear badges at all times**
- ❖ **Anyone exhibiting symptoms of illness will not be allowed in our facility**
- ❖ **All caregivers must wear a mask or appropriate face covering over nose and mouth, must observe social distancing and must sanitize their hands frequently**

CAREGIVERS

- Caregivers must have badge to utilize the cafeteria
- Caregivers must stay in the room unless visiting the cafeteria for a meal
- Each patient is only allowed to swap out between two (2) designated caregivers
- You may swap out caregivers one (1) time per day between 7am and 7pm at the main entrance. Doors will lock at 7pm.

INPATIENTS (non COVID positive)

- May have one (1) designated caregiver at a time

ICU/CRITICAL CARE

- May have one (1) designated caregiver at a time

WOMEN AND CHILDRENS (Labor & Delivery/Pediatrics)

- May have up to two (2) designated caregivers at a time (may not swap out caregivers)
- Children under 16 will not be permitted in the Hospital
- Pediatrics may have up to two (two) designated caregivers at a time (may not swap out caregivers)
 - Parent, grandparent or guardian

OUTPATIENTS/SURGERY OUTPATIENTS

- May have one (1) designated caregiver at a time

EMERGENCY DEPARTMENT

- May have one (1) caregiver that must remain in the room at all times and remain for duration of ER stay

END-OF-LIFE CARE

- Will be decided on a case by case basis

COVID-19 POSITIVE OR PERSONS UNDER INVESTIGATION

- May have one (1) designated caregiver at a time that must remain in the room at all times. A food tray will be delivered for meals. No visitors allowed in IDU (Infectious Disease Unit).

Violations of the Caregiver Guidelines will result in restriction and/or revoked visitation privileges.